

Features Chapps Rental Inspector

Chapps is an easy-to-use and powerful inspection tool. In this document we will explain the different features each version has on offer. That way we can help you decide which version suits you best.

1. In general
 - Apple & Android
 - Tablet & iPhone, Smartphone
 - No internet connection needed
 - Manage rental inspections for up to **5** properties
 - Unlimited number of properties with the Pro version (**"Pro"**)
 - It's multilingual (English, French, German, Dutch, plus coming...)
 - Different types of inspection and reporting are supported, Move-in, Move-out, Pre-checking, Initialization,...

2. Navigation
 - The unique & dynamic focus-browsing interface guaranties an intuitive use of the navigation-tree, no scrolling or searching necessary
 - A smart "Step-by-Step" approach
 - "Plug & Play": based on pre-defined and detailed checklists with ready-made characteristics and values
 - Easily switch, at any moment, between "Check Mode" and "Detail Mode", making registering of details fast and easy
 - Jump back & forth between the "Summary List" and specific elements

3. Rental cycle
 - Chapps works with consecutive inspections
 - This way you can easily see which are existing issues and which are new

4. Walkthrough checklists
 - Pre-defined walkthrough checklists based upon property type
 - These checklists can be adapted, modified, during the inspection (delete, add, move, duplicate, ...)
 - Create and work with your own walkthrough checklists (**"Pro"**)

5. Level of detailing
 - Specific detail pages according to the type of selected element (meter reading, keys, documents, spaces, building components, elements...)
 - Each element entails structured and fully predefined characteristics/detailing
 - Up to 4 characteristics per element



- Unlimited number of characteristics per element (**“Pro”**)
- And add parts or sub-elements (**“Pro”**)
- Add up to 2 pictures per element
- Up to 6 pictures per element (**“Pro”**)
- Add separate sketches and make sketches on pictures (**“Pro”**)
- Use pre-defined checklists for detailing of furniture and accessories (**“Pro”**)

6. Level of issue detailing

- Multiple issue registration per element possible
- Use the “Quick” or “Full” issue-notation
- “Quick” issue notation supported by pre-defined “Suggestion Lists”
- Detailing of issues (indication of urgency, repair cost, responsibility...)
- Number of pictures per issue 2
- And up to 6 pictures for “Pro” or “Premium” users (**“Pro”**)
- Indicate level (%) of deterioration (**“Premium”**)
- Create “Job List”, and indicate who needs to take care of repairs (**“Premium”**)
- Built-in Dictaphone is available when describing issues (**“Pro”**)
- Use pre-defined “Pricing Tables” or create your own for the correct estimation of repair costs (**“Premium”**)

7. Avoiding repetitive work

- Discover the very practical and important “Use as a Standard” feature on each element (**“Pro”**)
- Execute simultaneous Move-out and Move-in inspection (**“Pro”**)
- Speed up entries, thanks to the extra operations on the checklist (duplicate, copy, paste, replace, delete)
- Base the inspection of similar properties upon “Reference Inspections” (**“Pro”**)

8. Completion

- Use the interactive “Summary Lists”, jump back & forth between issue and full detail
- Different useful lists: “Attention List”, “Settlement List”, “To do List”, “Job list”
- Possibility to indicate disagree of tenant on individual issues
- Featuring: “Proposal to Settlement” (**“Pro”**)
- Pre-visualization of reports (**“Pro”**)
- All parties can digitally sign on the tablet



9. Finishing & reporting
 - Automatic report generation
 - Optional: indicate if you wish to show all of the detailed elements in the move out report, instead of only those with issues (**“Pro”**)
 - Sending of the reports as a PDF-attachment via e-mail immediately or at a later stage
 - Post-processing of the reports is possible (**“Pro”**)
 - Signing on tablet, and other signing strategies are supported (**“Pro”**)

10. Cloud backup
 - Online back-up of all the data, inspection reports and support for automatic restoring

11. Chapps Manager (**“Pro”**)
 - Multi-user (limited to 3) (**“Pro”**)
 - Personalization reports with your logo, color sets and font
 - Personalization of texts, clauses
 - Personalizing walkthrough checklists is possible (**“Pro”**)
 - Editing detailing checklists and texts (**“Pro”**)
 - Importing of data (**“Pro”**)
 - Planning and follow-up of inspections
 - Post-processing and handling change request
 - Chapps “Confirmation Procedure” (**“Pro”**)
 - Positioning of inspections on “Google Maps”
 - Back-office integration via API (**“Pro”**)

12. Chapps Rental Inspector “Premium” Services
 - Full multi user
 - Personal pricing schedule (monthly fee) possible
 - Full use of all maintenance organizing tools
 - Link to Chapps Maintenance App
 - Extended API
 - Additional services for set-up, personalizing, training, hotline
 - Efficiency control of inspectors based on execution time checking

13. Setting-up
 - Easily import object and contact files from different formats
 - Or, with some collaboration and goodwill of your software, use the API





14. Chapps Maintenance App (**Premium**)
 - You can link up with the Chapps Maintenance App. A practical Web-App that can be used by the tenant, landlord, handyman, ... The idea is that everyone concerned gets their "Job List". All parties know what to do, create checks when job has been completed, take pictures and note down comments.

15. Coming for Premium
 - Appreciation & comments of the inspector, for internal use
 - Adequately handle & deal with changes and add-ons created by the tenant
 - Generate separate intake forms for keys, meters and documents

